

Permanent Makeup Policy

The procedure will not start until you have agreed on the shape that is flattering to your facial features. Please make sure you are completely satisfied with the technique you choose (eyebrows, lips, eyeliner) before the procedure begins and before leaving the studio. Everyone is different and can respond to topical numbing and tattoo pigment ink differently. How much you bleed will affect the outcome result and therefore require additional appointments to achieve the desired result.

Photos taken during and after your enhancement may be posted on timelessinklash.com and by us only. (For marketing purposes, our pictures may appear on our social media websites and on our webpage.)

2 days is required to reschedule an appointment to another day and/or time. Failure to give appropriate time to reschedule will result in a loss of your appointment and the deposit will be forfeited. If you are running more than 20 minutes late, you may have to reschedule.

A second session or perfecting touch up is required to achieve the best result and is recommended 6-10 weeks from the date of the first initial procedure.

It is your responsibility to book your perfecting touch up appointment within the recommended timeframe. On rare occasion, a client may need a third session due to having a skin type that is more resistant.

Our client's satisfaction is our priority, but results of your procedure is determined in part by the nature of the pathology of skin type. Also factors such as medication you are currently taking, skin characteristics (dryness, oiliness, thickness, sun-damaged, color, chemically-damaged, etc.), natural skin undertones mixing with pigment color, personal pH balance of skin tanning booths, fruit acids, AHA's, and Retin A use, alcohol intake, smoking, sun exposure and improper skin care, follow post instructions, and in some cases these factors can or may interfere. We cannot guarantee 100% successful result to our clients because everyone's skin takes in permanent makeup differently. There are no refunds as we have carried out the services.

